# TRAUMA INFORMED CARE IN THE IDD CONTEXT

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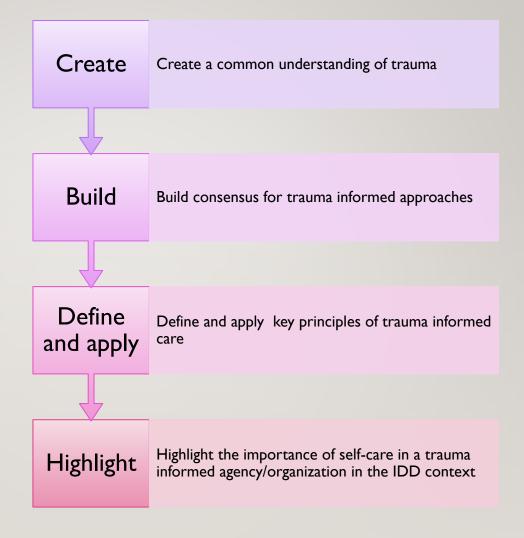
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#### **OVERVIEW**

- Trauma definition
- Signs and symptoms of trauma
- Impact of trauma on the individual, community and organizations
- Trauma informed care in service delivery and service delivery systems





# PAIN IS INEVITABLE... SUFFERING IS OPTIONAL



## WHY IS THIS TOPIC IMPORTANT TO DENTISTRY???

- I. There are elements of dental care that are inherently challenging for those with trauma histories:
- a) Close physical proximity
- b) Touch
- c) Lying horizontal
- d) Having objects placed in their mouths
- e) Feeling powerless, socioeconomic disparity
- 2. Avoiding iatrogenic harm due to not knowing

#### WHAT IS NEEDED:

Settings to become trauma-informed

 Training for indirect, direct staff, management and organization on trauma

Learning principals of Psychological First-Aid

Taking care of yourselves

#### WHAT IS TRAUMA?

Individual trauma results from an event, series of events, or set of circumstances that is experienced by an individual as physically or emotionally harmful or threatening and that has lasting adverse effects on the individual's functioning and physical, social, emotional, or spiritual well-being.

## TRAUMA THEORY

- Describes what happens to people exposed to conditions of overwhelming stress
- Theory presupposes a cause that is not an individual character flaw, moral weakness or innate "badness"
- cause is the result of injury

#### TRAUMA

- is overwhelming
- involves a threat
- results in a feeling of vulnerability
- results in a feeling of loss of control
- interferes with the basic element of trust (may change the entity's world view)



## EXAMPLES OF TRAUMATIC EXPERIENCES

Neglect or abandonment (insufficient food, clothing, homelessness)

Physical, emotional or sexual abuse

Parental drug addiction, incarceration, alcoholism, violence

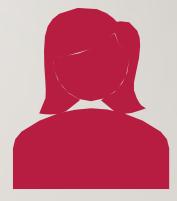
**Death of parent** 

**Divorce** 

Witnessing or experiencing violence

Serious medical illness or disease

Natural disasters/catastrophic loss



#### TRAUMA LENS

- Shift viewpoint from "What's wrong with that person?"
- To "What has happened to that Person?"
- What do they need



## sick

bad

injured

health or mental health system

criminal justice system

every system

fundamental defect

fundamental defect something happened

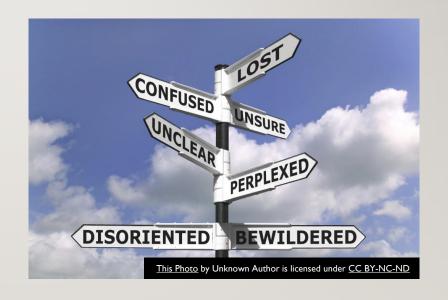
stabilization

no recovery

recovery

#### ADVERSE CHILDHOOD EXPERIENCES

- 2/3<sup>rd</sup> (67%) of all suicide attempts
- 64% of adult suicide attempts
- 80% of child/adolescent suicide attempts
- ...are attributable to adverse childhood experiences



## **ACE STUDY**

- 17,000 individuals studied in collaboration between Kaiser Permanente and CDC
- Studied effect of adverse childhood experiences over a lifetime
- I in 4 exposed to 2 categories of ACEs
- I in 16 was exposed to 4 categories.
- 22% were sexually abused as children.
- 66% of the women experienced abuse, violence or family strife in childhood.
- Women were 50% more likely than men to have experienced 5 or more ACEs

#### ACE QUESTIONAIRE

https://americanspcc/take-the-ace-quiz/

Nadine Burke Harris-"The Deepest Well"

#### Prior to your 18th birthday:

- Physical, emotional, or verbal abuse
- Sexual Abuse
- Family relationships, attachments
- Domestic violence
- Parental Substance abuse
- Neglect
- Mental illness
- Parental incarceration

## SYMPTOMS OF TRAUMA IN CHILDREN

- Repeating the trauma in play activities
- Aggression
- Distracted or inability to concentrate
- Inappropriate sexual behavior
- Disassociation
- Self harm
- Drug and alcohol abuse

PTSD SYMPTOMS CAN BE CONFUSED WITH

Attention Deficit Hyperactivity Disorder Oppositional Defiant Disorder Developmental disabilities.



ADVERSE CHILDHOOD EXPERIENCES

## Trauma Triggers in the Children

What other types of behaviors might you see when a Student has been triggered?

#### **Fight**

- Acting out
- Being aggressive
- Exhibiting defiance
- Being hyperactive
- Arguing
- Screaming/yelling

#### **Flight**

- Withdrawing
- Fleeing the classroom
- Seeming to sleep
- Avoiding others
- Hiding or wandering
- Becoming disengaged

#### **Freeze**

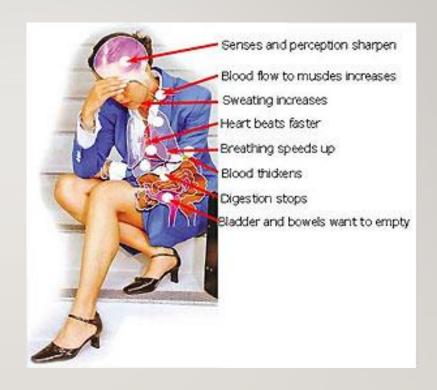
- Zoning out
- Refusing to answer
- Staring blankly
- Freezing in place

- \*Problems with self regulation
- \*Hypervigilance/Anxiety
- \*Hyper-reactivity/Easily Triggered
- \*Emotional Constriction
- \*Loss of Trust and Faith
- \*Unresolved Grief
- \*Traumatic Bonding
- \*Learned Helplessness
- \*Somatic Disturbances
- \*Tendency to Isolate

- \* Reenactment
- \*High Risk Behavior
- \*Shame
- \*Development of rigid psychological defenses
- \*Relationship issues
- \*Distorted reasoning
- \*Loss of the ability to take care and support from others
- \*Desire to Self Medicate

# LONGER TERM EFFECTS

- overall health
- chronic diseases
- epigenetic changes
- behavioral changes
- hyperarousal
- hypervigilance
- avoidance



# TYPES OF TRAUMA

simple

complex

historical

institutional



# TRAUMA COMPLEXITY CONTINUUM

adult onset, single incident, no childhood trauma history

early onset, multiple, over extended time, left vulnerable complex breakdown of social systems that provide toxic opportunities for repeated trauma

group/

#### RESILIENCE

 Resilience refers to an individual's ability to cope with adversity and adapt to challenges or change. Resilience develops over time and gives an individual the capacity not only to cope with life's challenges but also to be better prepared for the next stressful situation.

# RESILIENCE AND PROTECTIVE FACTORS

- strong support system-including teachers and mentors
- initial support at time of trauma
- adequate basic needs
- good health/self care
- low ACE score
- optimism
- internal vs. external locus of control
- trauma informed community/therapeutic community

# PHILOSOPHY OF TRAUMA-INFORMED PRACTICE

- Create Safety
- Maximizing opportunities for choice and control
- Fostering connection
- Manage Emotions and Promote Self-Regulation

### WHAT IS TRAUMA INFORMED CARE?

"When a human service program takes the step to become trauma informed, every part of its organization, management, and service delivery system is assessed and potentially modified to include a basic understanding of how trauma affects the life of an individual seeking services. Trauma-informed organizations, programs, and services are based on an understanding of the vulnerabilities or triggers of trauma survivors that traditional service delivery approaches may exacerbate, so that these services and programs can be more supportive and avoid re traumatization."

Substance Abuse and Mental Health Service Administration

## WHAT IS A TRAUMA INFORMED ORGANIZATION

- Realizes the prevalence and impact of Trauma
- Recognizes the signs of trauma and increased supports
- Responds to avoid Re-traumatization by integrating principles of trauma-informed care into policies procedures and protocols.
- Responding to ones own needs for self-care

# 6 KEY PRINCIPLES OF TRAUMA INFORMED ORGANIZATIONS

- Empowerment, Voice, and Choice
- Collaboration and Mutuality
- Safety
- Transparency and Trustworthiness
- Peer Support
- Cultural Humility



SAFETY TRANSPARENCY AND TRUSTWORTHINESS

#### Supportive Relationships

- Affirm individuality and strengths
- Provide mentors
- Provide guided opportunities for meaningful conversation
- Restorative questions
- Coach mentees/students in relationship skills
- Team building activities

TRAUMA INFORMED ORGANIZATIONS



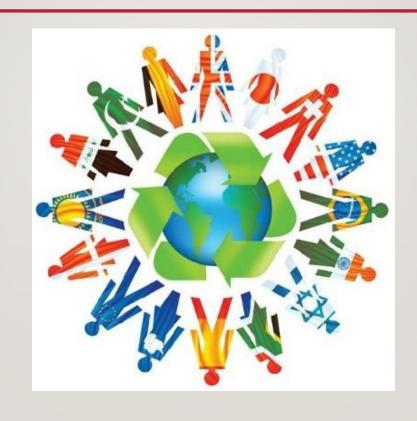
# TRAUMA INFORMED ORGANIZATIONS

- Protects client's confidentiality
- Provides clients' rights information
- Provides quality clinical supervision to counselors
- Clear guidelines regarding client counselor boundaries
- Respects clients' right to self-determination
- Treats clients with dignity and respect
- Encourages staff self- care

# TRAUMA INFORMED BEST PRACTICES

- Peace Corner
- Training for faculty, management, staff and peers
- Conversations around self-care
- Daily check in and check out
- Daily goal setting
- Opportunities for one on one discussions
- Comfortable spaces

## TRAUMA INFORMED CARE



#### TRAUMA INFORMED COMMUNITIES



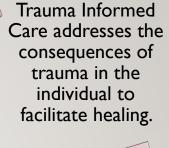
A community that has made a commitment...to engage all people in every walk of life...parents, schools, justice officials, health care workers...all community members...to reframe their world view and behaviors with a goal of reducing trauma...individual, family, community and generational

#### retrieved from

http://acestoohigh.com/2012/02/13/tarpon-springs-may-be-first-trauma-informed-city-in-u-s/

## TRAUMA INFORMED CARE

Symptoms of trauma include substance abuse, eating disorders, depression, anxiety.....





There is an interrelation between trauma and symptoms of trauma.

Recognizes the survivor's need to be respected, informed, connected, and hopeful regarding their own recovery.

# TRAUMA INFORMED CARE

Provides choices and empowers/allows control over the healing process.

Avoids revictimization DO NO HARM



Recognizes that problem behaviors are attempts to cope.



Injury perspective/not sick or bad

#### CHOICE:

I. Sensitivity and thoroughness are required to ensure IDD are well-informed, above and beyond the simple opportunity to make a choice.

2. It is important to clearly delineate individuals' rights and responsibilities.

#### **COLLABORATION:**

- I. Power is shared between management, staff and individuals.
- 2. Acknowledge, the profound impact of staff in the lives of individuals and the value of the ongoing contact with individuals.

#### **EMPOWERMENT:**

- I. Fostering personal growth through training and opportunities for staff and individuals to reach their potential
- 2. Recognition of staff and individual abilities, encourages the use of such strengths when experiencing challenging situations.

#### SAFETY:

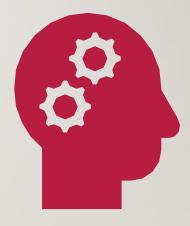
- I. "Safety" refers to both physical and emotional safety.
- 2. Transparency in policies, adequate training, staffing patterns and supervision may foster safety for staff.
- 3. Safety for IDD includes sensitivity to privacy and supporting individuals in developing coping skills.

#### TRUSTWORTHINESS:

- I. Trust is influenced by clarity of responsibilities and explanation of procedures.
- 2. Maintenance of confidentiality.
- 3. Those with trauma histories may be hesitant to trust others; therefore trust must be earned.

## TRAUMA AND RECOVERY

- The first stage in healing from recovery is creating a world as safe as possible.
- Avoiding abusive and exploitative relationships and situations.
- Learning to feel safe within self by controlling intrusive thoughts, nightmares, flashbacks and depression.



### WHAT IS PSYCHOLOGICAL FIRST AID (PFA)?

- Psychological First Aid is a humane, supportive response to another person who is suffering and who may need support.
- PFA is an acute intervention of choice when responding to people affected by disaster and crisis.
- It is designed to foster immediate and long -erm adaptive functioning and coping

## THEMES OF PSYCHOLOGICAL FIRST AID

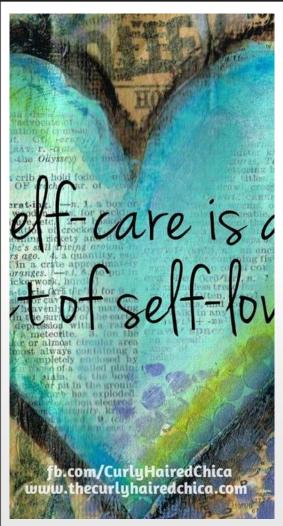
- I. Provide practical care and support
- Assess needs and concerns
- 3. Help people to assess basic needs
- 4. Listen but do not force them to talk
- 5. Comfort and help them feel calm
- 6. Connect with services and information
- 7. Protect people from further harm

Self-care is not about self-indulgence, it's about self-preservation.

- Audrey Lorde

www.facebook.com/twuhealthstudies





## SELF CARE

## SELF CARE

- An intentional plan to address empathic failures, past traumas and blindspots that cause conflict
- Activities that soothe the mind, body and the soul
- An intentional mindset

A self-compassionate attitude

#### TYPES OF SELF CARE

- Sensory
- Emotional
- Spiritual
- Physical
- Social

# SELF CARE

We maintain the healing journey by a continued commitment to self care

# SUGGESTED READINGS

- Come Back: A mother and Daughter's Journey Through Hell and Back(P.S.)
   Claire Fontaine
- Treating Trauma and Traumatic Grief in Children and Adolescents- Judith Cohen, Anthony P. Mannarino and Esther Deblinger
- Trauma Focused CBT-https://tfcbt.org/
- Becoming Ms. Burton: From prison-Susan Burton and Cari Lynn
- Just Mercy-Bryan Stevenson
- Raising Human Beings-Ross W. Greene
- A New Earth-Eckhart Tolle
- The Boy Who Was Raised As A Dog-Bruce Perry

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Additional Resources:

#### National Center for Trauma Informed Care Website:

http://mentalhealth.samhsa.gov/nctic/

National Child traumatic Stress Network Website: <a href="http://www.NCTSNnet.org">http://www.NCTSNnet.org</a>

Child Trauma Institute Website: http://www.childtrauma.com/

# QR CODE FOR CEU'S

